ACDelco CONNECTION—Optimize Your Business Operation With Seamless Connectivity, Real-time Pricing & Inventory, and Part Information

Welcome to a special issue of *ACDelco Insider* – one devoted exclusively to CONNECTION and how to make the most of its features to positively impact your business.

At ACDelco, we understand your reputation is built on the quality of the repairs you provide. That makes fixing a vehicle correctly the first time a top priority. ACDelco CONNECTION provides time saving features that will help you get the job done quickly and accurately the first time!

CONNECTION is an online parts catalog and ordering system for automotive parts. It provides the following advantages:

- Check inventory, pricing and place an online order directly from your ACDelco parts supplier
- Features parts for all makes, all models based on your parts supplier’s inventory
- Integrates with many shop management systems to maximize efficiency for your shop
- Earn access to GMSi and Service Programming at no charge via CONNECTION National Promotions (exc. MA)
- Access to Mitchell labor guide at no charge
- Provides access to ACDelco specialty catalogs:
  - GM Illustrated Catalog
  - Battery Catalog
  - Wiring Pigtails & Sockets Catalog
  - Chemical Catalog
New Lookup

CONNECTION offers six different ways to enter a vehicle to start a parts search.

1. **Select year, make, model and engine**
   - Cars and trucks are separate
   - Engine is not required but may be requested depending on part type

2. **VIN Scan on mobile device**
   Scan the VIN, add parts to the cart, and complete the order all from the mobile app device OR scan and then continue part look up on the desktop

3. **My Vehicles**
   Includes Previous Vehicles & Favorite Vehicles
   Contains Access to:
   - Vehicles scanned through VIN Scan using the mobile app
   - Previous 20 vehicles searched
   - Favorite vehicles

4. **Smart Search™**
   Start typing and suggestions will begin populating.

5. **Recent Searches**
   Retains searches done on the last 20 vehicles.

6. **License Plate Lookup**
   Enter info in the Smart Search™ bar.
   1. Enter state abbreviation and plate number
   2. Select “Search Now”
   3. Vehicle is returned, select “Search Now”
**Part Search Options**  
CONNECTION offers many ways to find parts needed for your repair job.

1. **Group/Sub Group**

Select a Group and see all the parts organized by sub groups for the vehicle selected (sub groups highlighted in gray box). Narrow your results by entering a part term in the search box.

2. **A-Z Parts List**

The easiest way to find parts! View only the parts that your parts supplier catalogs for the selected vehicle. Every part contained in the alphabetized list is valid for the vehicle selected.

Narrow search results by using the search function.
3 **Favorite Jobs**

Create and save a *multi-part lookup* for the most common jobs you perform. After you enter the vehicle information, a single click on the saved favorite job lets you look up all or some of the parts in the job at once for any vehicle.

![Favorite Jobs](image)

4 **Service Trend Advisor**

See the top 40 repairs completed on the selected vehicle in the last six months in your geographic region. Service Trend Advisor helps you identify and inspect possible problem areas BEFORE a failing part leaves a customer stranded, thus helping create customer loyalty and increasing your billable hours.

Add parts to "My Parts" bar by clicking on the part.

![Service Trend Advisor](image)
Exclusive Access to the ACDelco Specialty Catalogs

**Illustrated Catalog**
- The go-to source for GM vehicles
- VIN filtering to RPO Code
- If not scanning VIN, can enter last 8 of VIN
- System illustrations for GM vehicles 1992 to present
- Product Family information if available (Professional, Advantage, Specialty)

**Battery Catalog**
- Search by application for automotive and powersports, as well as marine and other
- Battery Reset Guide outlines automotive reset procedures
- Battery Locator for most automotive makes and models

Battery Locator Guide

Battery Reset Procedures

Continued on next page...
Pigtail Catalog

- Find pigtails by number of cavities, gender or part number
- Find the appropriate socket for vehicle

New Chemical Catalog

- Easy search features to locate over 20 chemical types
- Allows you to compare items
Smart Page

The Smart Page provides product specs and technical information about the part like Product Description, Features and Benefits, Warranty, Safety Data Sheets and more. To open, click the “View Smart Page” below the part image or click the ACDelco Toolbox in the Catalog Results screen.

Promo Indicator

Now, it’s easy to tell if there is a promotion on a part by looking for the green Promo Item. Refer to the Promotions Tab for promo detail.

The Market

Locate non-application items that your parts supplier offers. The Market is fully searchable and you can create a favorite list of items you frequently purchase.

Note: may not be offered by your parts supplier
Promotions

Take advantage of National ePromotions.

GMSi*: purchase greater than $3,000 in ACDelco product in a calendar month via CONNECTION, receive access to GMSi (electronic service information) at no additional cost.

TIS2Web* (service programming): for every $3,000 purchased in ACDelco product in a given month via CONNECTION, receive 1 code to be redeemed for 2 day access to service programming. Limit of 10 earn back codes per month.

*Registration required. Not valid in MA.

Refer to the Promotions Tab for promotion tracking as well as other ACDelco National Promotions or possible parts supplier Promotions.

Local Inventory Tracking (LIT)

This function allows your parts supplier to upload consigned or customer owned inventory. When you look up a part, the system identifies whether or not it is in your inventory. If the part is in your inventory, the system will display as appropriate and you would get the part out of your inventory and place a re-order. Contact your parts supplier for additional details.

Messages

Next to your login name you will see an envelope icon with a number indicating the number of messages in your Inbox. Simply click on the envelope icon to open the mail box and read your messages.

Other Resources

CONNECTION offers a variety of training and support. CONNECTION Training, located in the Tools tab on the top menu, has "how to" videos and quick reference guides to help familiarize you with all the great features and benefits available in CONNECTION.

DOWNLOAD OUR MOBILE APP

- VIN Scanner
- Catalog Lookup
- Part # Stock Check
- Order Parts